

State	Agency Name	Link to and/or Information about Complaint Process
Alabama	Alabama Commission on Higher Education - Alabama Community College System	d92.79

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Illinois	Illinois Board of Higher Education	Students must first make all attempts to resolve the matter at hand with the institution before making a complaint or update an existing complaint with the Illinois Board of Higher Education. The online complaint forms can be found on the website at: http://complaints.ibhe.org/
Indiana	Indiana Commission for Higher Education	The Commission for Higher Education is responsible for responding to formal complaints against public, independent non-profit and proprietary institutions of higher education in Indiana. If students have concerns related to classroom situations which have not been resolved satisfactorily, or if the complaint cannot be resolved, the student should file a complaint through the following link:

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Louisiana	Louisiana Board of Regents	Students who are unable to resolve a complaint with the college/university, or feel that not all issues were resolved with the final disposition of the college/university may appeal to the Louisiana Board of Regents. The student must file a formal complaint using the complaint form found on their website at: https://regents.la.gov/divisions/planning-research-and-academic-affairs/institutional-licensure/sara/
Maine	Maine Department of Education	Complaints should first go through the institution's own procedures for resolution of grievances. Once the student has exhausted the formal complaint process at his/her

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Minnesota	Minnesota Office of Higher Education	To file a complaint, students must fill out and submit the student complaint form provided by the Office of Higher Education, and include as much detail as possible, along with copies of any written documentation. The complaint form can be found on their website at: http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	Mississippi Commission on College Accreditation	If a student has concerns related to academic or administrative actions, the students should first exhaust all available grievance procedures established by the institution. If a student did not receive a satisfactory resolution, the student may file a formal complaint with the Mississippi Commission on College Accreditation (MCCA) using the complaint form and mailing it to the Commission. The complaint form and mailing address can be found at: http://www.mississippi.edu/mcca/downloads/mccastudentcomplaintform.pdf More information on complaint procedure may be found on their website at: http://www.mississippi.edu/mcca/student_complaint_process.asp
	Mississippi Commission on Proprietary School and College Registration	The purpose of the Commission on Proprietary Schools and College Registration is to establish and implement the registration process for schools obtaining and maintaining a certificate of registration, and agent permits. If students experience a problem with a licensed proprietary school, licensed agent working for a registered

	Nebraska Coordinating Commission for Postsecondary Education	<p>The Coordinating Commission for Postsecondary Education is responsible for responding to formal complaints against public, independent non-profit, and most proprietary institutions of higher education that offer degrees in Nebraska. If students have complaints or grievances, they should first exhaust their institutions complaint process. If the student is unable to resolve the complaint, the student must complete the Commission's Student Complaint Form which can be found on: https://ccpe.nebraska.gov/student-complaint-form</p> <p>More information about the relevant departments the student can file a complaint with can be found on the website at: https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</p>
Nevada	State of Nevada Department of Education	<p>Students should make every effort to resolve the situation at hand with their school. If a mutually satisfactory solution cannot be met at this level, students may contact their Nevada legislative representatives to share their concerns. The representatives</p>

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Rhode Island	Rhode Island Board of Governors for Higher Education	Any student complaints must be first filed in accordance with any student complaint procedures currently in place at the student's institution before resolution is sought from the Board's Office of Higher Education or the institution's accreditation body. Written complaints and supporting documentation should be filed with the Commissioner of Higher Education at the Rhode Island Office of Higher Education, and they will be reviewed accordingly. The details of where these documents should be sent to can be found on their complaint procedure document found on their website at: http://www.ribghe.org/pdfs/BOGStudentComplaintProcess11011012.pdf
South Carolina	South Carolina Commission on Higher Education	If students are unable to resolve the complaint through the institution and various entities, the student may file a complaint with the Commission on Higher Education. The complaint can be filed by filling in a complaint form and submitting it to the Commission. The complaint form can be found on their website along with their complaint procedures at: http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf
South Dakota	South Dakota Board of Regents	Complainants who processed their complaints through institutional complaint procedures but remain dissatisfied with the outcome of the institutional process may request that the SARA administrator review the institutional resolution of the complaint. Students should complete and submit the complaint resolution form which can be found on their website, along with more information on complaint procedures: https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx
Tennessee	Tennessee Higher Education Commission, Division of Postsecondary School Authorization	Students may complete the complaint form against institutions authorized by the Tennessee Higher Education Commission at 1(a)-5.471.3(e)(iz)-6.4(ed b)5 t1-5.8(s)1 D.8(m)-5v.8(m)-5..8(m)

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Vermont	Vermont State Board of Education, Vermont Department of Education	If a student believes that all avenues of institutional policy have been exhausted, the student may send information about a violation to the Vermont Agency of Education in writing so that Agency can direct the complaint appropriately. More information about specific details to include and recipient address can be found on their website at: http://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf
Virginia	State Council of Higher Education for Virginia	If a student has exhausted the avenues provided by the institution and the complaint has not been resolved internally, students can submit a "Student Complaint Form" to the State Council of Higher Education for Virginia (SCHEV). The online complaint form can be found on their website along with the complaint procedures at: http://www.schev.edu/index/students-and-parents/resources/student-complaints
Washington	Washington Student Achievement Council	Students may begin the complaint process by completing the online complaint form found on their website: http://www.wsac.wa.gov/student-complaints
	Washington Workforce Training and Education Coordinating Board	To make a complaint with the Workforce Board, students have to complete and mail the complaint form to the Board. More information on the process and access to the complaint form can be found on their website: http://www.wtb.wa.gov/PCS_Complaints.asp
West Virginia	West Virginia Higher Education Policy Commission	If, after exhausting internal grievance procedures, the institution of higher education has not responded to the complainant's satisfaction or a satisfactory remedy has not been found, the complainant may contact the Council/Commission for further investigation into the issue. The student must complete the Student Complaint form and submit it to the Council/Commission. More information and the complaint form can be found on the website at: http://www.wvhepc.edu/wp-content/uploads/2015/10/Complaint-Form2.pdf
	West Virginia Council for Community & Technical College Education	If, after exhausting internal grievance procedures, the institution of higher education has not responded to the complainant's satisfaction or a satisfactory remedy has not been found, the complainant may contact the Council/Commission for further investigation into the issue. The student must complete the Student Complaint form and submit it to the Council/Commission. More information and the complaint form can be found on the website at: http://wvctcs.org/student-complaints/
Wisconsin	Wisconsin Educational Approval Program	Before filing a complaint with the Educational Approval Program (EAP), state law requires students to try to resolve the matter with the school. If the matter is not resolved, a complaint may be filed with the EAP using the Student Complaint form provided. The form can be found on their website at: http://eab.state.wi.us/resources/complaint.asp

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Wyoming	Wyoming Department of Education	Complaints relating to different topics have to be submitted to the respective departments. More information on which department to submit a complaint to, along with the respective procedures can be found on their website at: https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/
*Based upon the SHEEO (State Higher Education Executive Officers) "Compendium of (State Authorization) Laws and Regulatory Practices," this summary was created with support from WCET's (WICHE Cooperative for Educational Technologies) State Authorization Network. SHEEO and WCET collaborated in directing the work of NCHEMS (National Center for Higher Education Management Systems) in gathering, updating, and compiling the information.		